

Title: Why do I get an error when I try to use the Migration Manager in Plesk?

Subtitle: Dedicated Linux

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Before you try to migrate content, verify that the account on the server you're migrating from is a "sudo" account. Otherwise, you will get an error like this one when you try to migrate:Cannot send scout to the remote host

Failed to execute scout.

The return code is 1

The output on STDERR is

Sorry, user Username is not allowed to execute '/usr/bin/perl' as root on

ip-68-178-230-109.ip.secureserver.net. To Add an Account to the "sudo" File on a Plesk ServerIn

your browser, log in to Plesk (on your previous server) and verify that the user you want to use to

transfer content has SSH access. Log in to your server using SSH. At the command line, type su -

and use the password for the primary user ID on your server. Once you have root access, type

visudo to open the sudo file you need to edit. **NOTE:** Do not edit this file using the standard vi editor.

Use visudo instead.In the **User Privilege** section, add the following line, where "USER" is the user ID

you created in Plesk: USER ALL=(ALL) ALLType :wq to close visudo. After you add your account to

the sudo file on the server you are transferring content from, you can connect to your new server and

use the Migration Manager to transfer your content.