

Title: How do I get help with my dedicated server?

Subtitle: Dedicated Linux

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URL: <http://www.powerhoster.com/domainhosting/modules/article/view.article.php/c10/1511>

Keywords: Dedicated Hosting Manager

If you need help with your dedicated server account, you can describe the nature of the problem in a trouble ticket through the Dedicated Hosting Manager. Alternatively, you may contact Customer Support directly for assistance. To Open a Trouble Ticket in the Dedicated Hosting Manager, under Support, click **Trouble Ticket**. The Trouble Ticket Wizard displays. Enter your contact information, including an email address and phone number. Enter a summary and a detailed description of your issue under Trouble Ticket Description. Click **Continue**. Review your trouble ticket information and click **Submit**.